

Tenant Law Group Gold Consultation FAQs

Q: What is a Gold Consultation?

A: A Gold Consultation is a limited engagement with Tenant Law Group during which a tenant rights attorney will analyze your legal matter and provide you with a summary of your rights, detailed legal analysis, and a recommended action plan. A Gold Consultation consists of attorney review of your materials and a one-hour consultation via telephone or videoconference. While a Gold Consultation does not include any written work product, a written analysis of your matter, which includes a factual background, legal analysis (including links to applicable laws), action items, and resources, is available to clients who retain Tenant Law Group for Platinum Consultations.

Q: What can I expect at a Gold Consultation?

A: Tenant Law Group's attorney will have reviewed whatever materials you provide in advance of the consultation. At the start of the consultation, the attorney will propose an agenda to make the best use of the hour; however, how you wish to use the time is ultimately up to you. The attorney generally begins by asking you to prioritize your questions, documents to be reviewed, and/or advice needed and then sets an agenda to ensure sufficient time for answering questions, reviewing documents, and giving advice.

Q: Do I need to appear in person for the Gold Consultation?

A: No. Gold Consultations are available via telephone or videoconference. Please be sure to provide electronically (i.e., via fax, email, or Dropbox) any documents you would like our attorneys to review in advance of the consultation.

Q: Is the advice given during a Gold Consultation protected by the Attorney-Client Privilege?

A: Yes.

Q: Do I need to sign a Legal Services Agreement for a Gold Consultation?

A: No.

Q: What times are your attorneys available for a Gold Consultation?

A: Generally, weekdays from 9:30 a.m. to 10:30 a.m. and from 11:00 a.m. to 12:00 p.m. However, Tenant Law Group's office is open from 8:30 a.m. to 6:00 p.m., Monday through Friday, and we will do our best to accommodate your schedule.

Q: What is the fee for a Gold Consultation?

A: \$285.00.

Q: How do I pay the fee and schedule the consultation?

A: Visit <http://www.tenantlawgroups.com> and click on the “Get Help Now” link on the top menu bar OR follow [this link](#) to schedule and pay for a Gold Consultation.

Q: When is the fee due?

A: At the time the appointment is made.

Q: Can I pay a portion of the fee for less time?

A: Unfortunately, no. The \$285.00 fee is the minimum due for a consultation and includes up to one hour of time, whether that time is fully utilized or not.

Q: Can the sixty minutes be non-consecutive?

A: Unfortunately, no. The consultation must be take place during a consecutive one-hour period.

Q: Will an attorney follow up with me after my Gold Consultation?

A: No. However, a written case evaluation, which includes a factual background, legal analysis (including links to applicable laws), action items, and resources is available following a Platinum Consultation.

Q: What types of consultations does Tenant Law Group offer?

A: All of the following:

- 1. **Silver Consultation (30 Minutes + Telephone/Videoconference + Tenant Rights Attorney): \$195.00.** This is a limited engagement with Tenant Law Group during which a tenant rights attorney will analyze your legal matter and provide you with a summary of your rights, detailed legal analysis, and a recommended action plan. A Silver Consultation consists of attorney review of your materials and a thirty-minute consultation via telephone or videoconference. While a Silver Consultation does not include any written attorney work product, a written analysis of your matter, which includes a factual background, legal analysis (including links to applicable laws), action items, and resources is available to clients who retain Tenant Law Group for a Gold Consultation.*
- 2. **Gold Consultation (60 Minutes + Telephone/Videoconference + Tenant Rights Attorney): \$285.00.** This is a limited engagement with Tenant Law Group during which*

a tenant rights attorney will analyze your legal matter, discuss your rights, and recommend an action plan. A Gold Consultation consists of attorney review of your materials and a one-hour consultation via telephone or videoconference. While a Gold Consultation does not include any written attorney work product, a written case evaluation, which includes a factual background, legal analysis (including links to applicable laws), action items, and resources is available to clients who retain Tenant Law Group for a Gold Consultation.

- 3. *Platinum Consultation (60 Minutes + Telephone/Videoconference + Tenant Rights Attorney + Written Case Evaluation & Action Items): \$375.00.*** *This is a limited engagement with Tenant Law Group during which a tenant rights attorney will analyze your legal matter and provide you with a summary of your rights, detailed legal analysis, and a recommended action plan. A Platinum Consultation consists of attorney review of your materials; a one-hour consultation via telephone or videoconference; and a written case evaluation, which includes a factual background, legal analysis (including links to applicable laws), action items, and resources. While our attorneys can “ghost-write” brief correspondence on your behalf, a Platinum Consultation does not include any direct correspondence from Tenant Law Group on your behalf to a third party.*

Q: If I need further counsel, can I schedule other consultations?

*A: Yes. You may retain Tenant Law Group for an unlimited number of consultations whether **Silver Consultation** (30 Minutes + Telephone/Videoconference + Tenant Rights Attorney; \$195.00); **Gold Consultation** (60 Minutes + Telephone/Videoconference + Tenant Rights Attorney; \$285.00); or **Platinum Consultation** (60 Minutes + Telephone/Videoconference + Tenant Rights Attorney + Written Case Evaluation & Action Items; \$375.00). Please visit <https://www.tenantlawgroupsf.com/get-help-now/> to schedule a consultation.*

Q: Can I hire Tenant Law Group to represent me beyond a Gold Consultation?

A: Yes. Tenant Law Group currently offers the following services in addition to Silver, Gold, and Platinum Consultations:

- 1. *Recovering Money in Landlord Disputes.*** *While landlord disputes frequently involve the potential recovery of money damages, only certain matters meet our criteria for legal representation, which we offer exclusively on a contingency fee basis. For more*

information, scroll to “Do I Have A Contingency Case?” on the [“Do I Have A Case?”](#) page of our website.

2. **Eviction Defense.** We offer tenants Bay Area facing eviction full-scope representation in unlawful detainer (eviction) lawsuits on a flat-fee basis.
3. **Rent Board Hearings.** We offer tenants Bay Area prosecuting or defending a matter before a Bay Area rent board full-scope representation on a flat-fee basis.

For more information about these services, call Tenant Law Group’s Client Relations Manager Enrique Dominguez-Cruz at (415) 991-2292.